GETTING STARTED WITH AMAZON

Introduction

The Amazon Module for ReadyCloud delivers the latest in integration technology from Amazon.

This module is available for use only with Pro Merchant or paid Seller Central accounts and is PC/Mac compatible. The new ReadyCloud Amazon Module brings cross-channel e-commerce CRM to your Amazon store.

This module reads the order status from your Amazon account so that all of your orders are imported into ReadyCloud. It then creates detailed customer profiles and contacts that include the customer's full name, and real-time order, shipping and return details.

The shipping status is always updated to keep your Merchant account performance rating at the highest level. ReadyCloud allows you to add detailed notes to each customer profile to improve customer service. It also enables you to incorporate cross-channel order/sales, shipping and returns data so you can compare the performance of all your sales channels.

Required Information

- Marketplace ID
- Merchant ID (Seller ID)
- AWS Secret Key ID
- Secret Key

Getting started is free and it only takes a few minutes!

Getting Started

To begin, open your internet browser and go to https://developer.amazonservices.com. On the right side of the screen click on the text that says "Sign up of manage Amazon MWS".

Click "Sign up or manage Amazon MWS" to get started.

Two-Step Verification

You may be prompted to add Two-Step Verification for added to protection. It's up to you whether or not you'd like to enable this.

User Permissions

After loggin in you will see the screen below. Hover over "Settings" in the top right to see the menu. Click on "User Permissions" from the drop down menu.

Hover over "Settings" and click "User Permissions"

User Permissions

This page contains all the information needed to setup Amazon in ReadyCloud.

Merchant ID (Seller ID) is found here

To find AWS Access Key ID and the Secret Key click on "View your credentials"

View Your Credentials

Clicking "View your credentials" will bring up Your Developer Account Information which has your AWS Access Key ID and Secret Key. To view your Secret Key, click "View".

Click "View" to see your Secret Key

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View Your Credentials

Clicking "View your credentials" will bring up Your Developer Account Information which has your AWS Access Key ID and Secret Key. To view your Secret Key, click "View".

Your Developer Account Information

Your Developer Keys

AWS Access Key ID:	AKIAJUZD5VEQYXLKGLEA
Secret Key:	4ZIRTTI9m967JXgF66d/VrNA7c8poCBHxSJK5OHw Hide
Status:	Enabled

OK

Click "View" to see your Secret Key

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Marketplace ID

Your Marketplace ID can be found in the tables below. Just find your region and the corresponding ID.

Table 2. NA region

Amazon Marketplace	MarketplaceId
CA	A2EUQ1WTGCTBG2
MX	A1AM78C64UM0Y8
US	ATVPDKIKX0DER

Table 3. BR region

Amazon Marketplace	MarketplaceId
BR	A2Q3Y263D00KWC

Table 4. EU region

Amazon Marketplace	MarketplaceId
DE	A1PA6795UKMFR9
ES	A1RKKUPIHCS9HS
FR	A13V1IB3VIYZZH
IT	APJ6JRA9NG5V4
UK	A1F83G8C2ARO7P

Table 5. IN region

Amazon Marketplace	MarketplaceId
IN	A21TJRUUN4KGV

Table 6. FE region

Amazon Marketplace	MarketplaceId
AU	A39IBJ37TRP1C6
JP	A1VC38T7YXB528

Table 7. CN region

Amazon Marketplace	MarketplaceId
CN	AAHKV2X7AFYLW

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Using Your Credentials to Authenticate With ReadyCloud

You should now have your Merchant (seller) ID, Marketplace ID, AWS Access Key and your Secret Key. That's everything we need to connect ReadyCloud to your store. Now let's log into ReadyCloud.

Go to https://readycloud/accounts/login to login
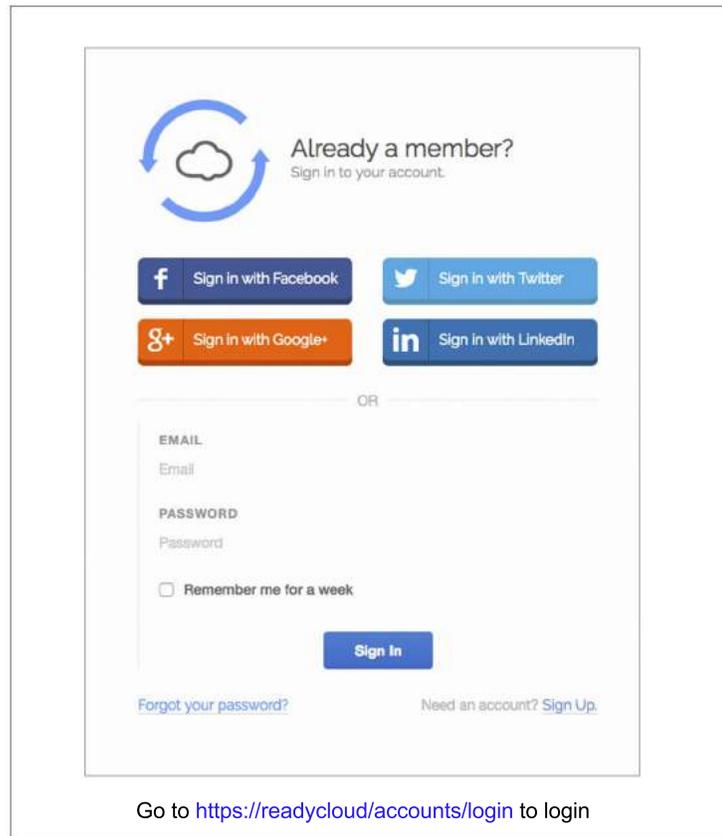
On the Dashboard on the left hand side click on the "App Store".

Click on App Store

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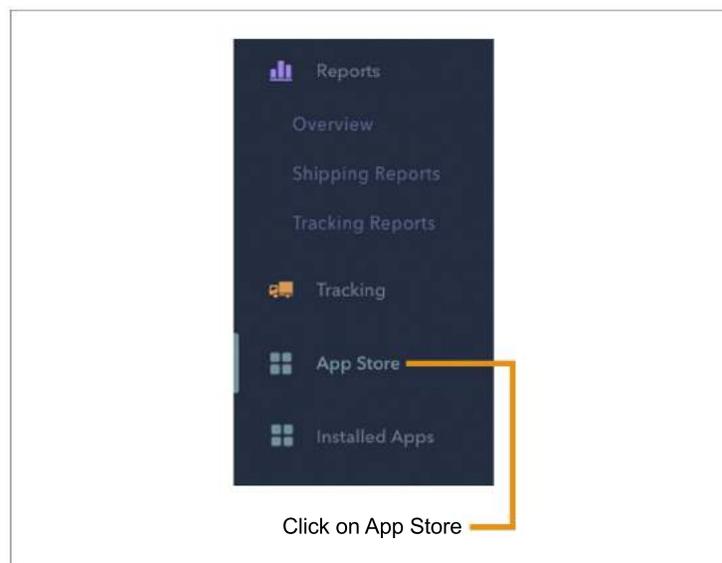
Install The Amazon App From The App Store

You should see Amazon listed as one of the apps. Click the green "Install" button.
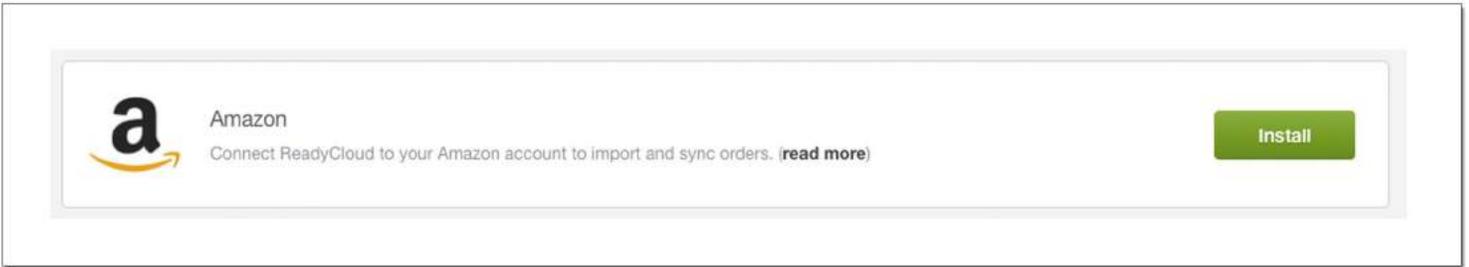
ReadyCloud needs certain permissions to work. Click the green "Allow Access" button .
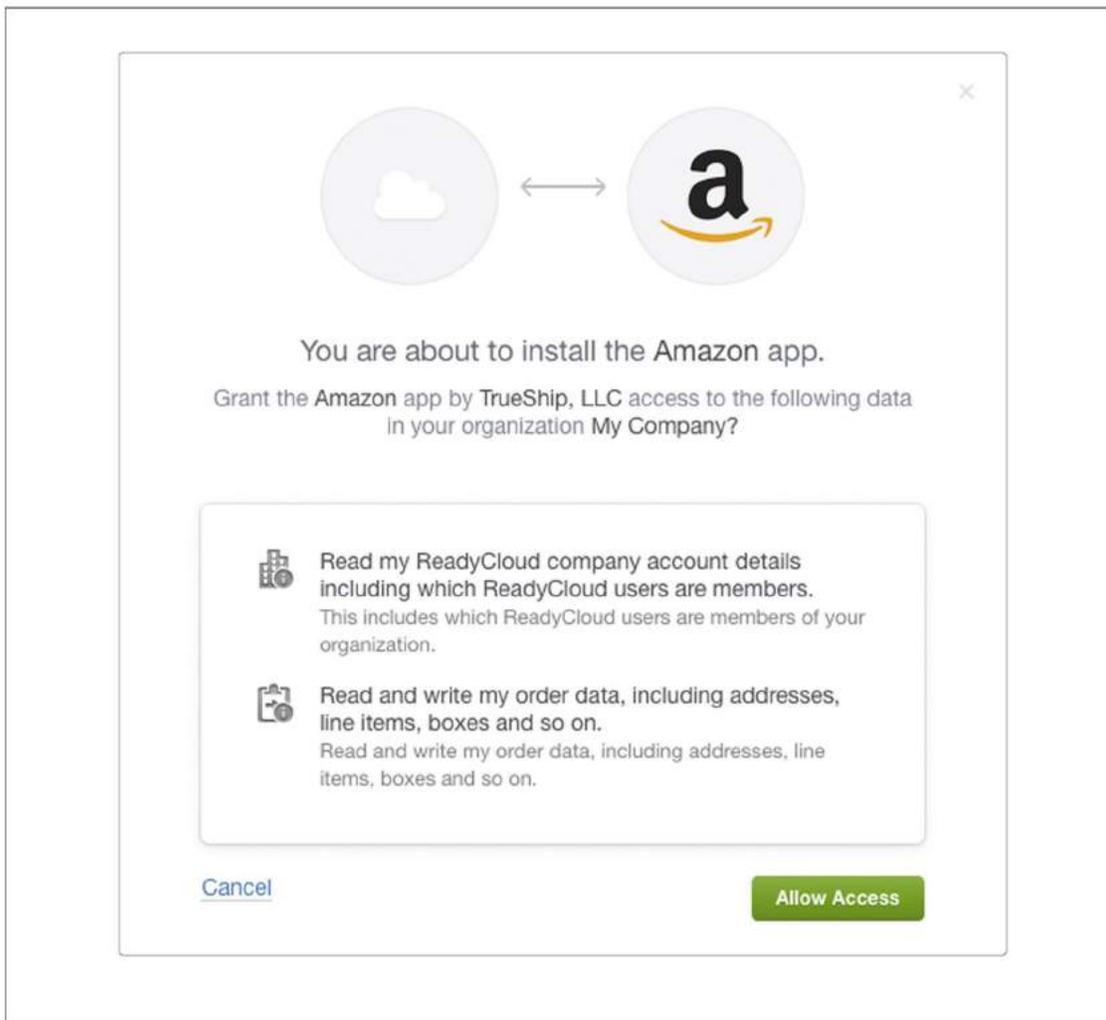
Install The Amazon App From The App Store

Now type in all the information you gathered from earlier, hit save, and start using ReadyCloud CRM.