

Introduction

The Amazon Module for ReadyCloud delivers the latest in integration technology from Amazon.

This module is available for use only with Pro Merchant or paid Seller Central accounts and is PC/Mac compatible. The new ReadyCloud Amazon Module brings cross-channel e-commerce CRM to your Amazon store.

This module reads the order status from your Amazon account so that all of your orders are imported into ReadyCloud. It then creates detailed customer profiles and contacts that include the customer's full name, and real-time order, shipping and return details.

The shipping status is always updated to keep your Merchant account performance rating at the highest level. ReadyCloud allows you to add detailed notes to each customer profile to improve customer service. It also enables you to incorporate cross-channel order/sales, shipping and returns data so you can compare the performance of all your sales channels.

Required Information

- Marketplace ID
- Merchant ID (Seller ID)
- AWS Secret Key ID
- Secret Key

Getting started is free and it only takes a few minutes!

Getting Started

To begin, open your internet browser and go to <https://developer.amazonservices.com>. On the right side of the screen click on the text that says "Sign up or manage Amazon MWS".

The screenshot shows the Amazon Marketplace Web Service (Amazon MWS) developer page. The page has a blue header with the Amazon Services logo and the title "Amazon Marketplace Web Service (Amazon MWS)". On the left, there is a "Navigation" menu with links for "About Amazon MWS", "Frequently Asked Questions", "Documentation", "Community Forum", "Amazon MWS Dashboard", "Amazon MWS API Health Dashboard", "Policies and Agreements", "Contact Amazon MWS (Seller Login Required)", and "Subscribe to MWS Notifications (Seller Login Required)". Below the navigation menu is an "APIs & Documentation" section with links for "Feeds", "Reports", "Finance", "Fulfillment Inbound Shipment", "Fulfillment Inventory", "Fulfillment Outbound Shipment", "Merchant Fulfillment", "DE Amazon Payments", and "Orders". The main content area has a section titled "What is Amazon MWS?" which describes the service as an integrated web service API that helps Amazon sellers to programmatically exchange data on listings, orders, payments, reports, and more. It also mentions that there are no fees associated with Amazon MWS. Below this is a section titled "What Amazon MWS Provides" which lists features like inventory management, order management, and reports management. On the right side of the page, there is a link that says "Sign up or manage Amazon MWS". An orange arrow points from the text "Click 'Sign up or manage Amazon MWS' to get started." at the bottom of the screenshot to this link.

Click "Sign up or manage Amazon MWS" to get started.

Two-Step Verification

You may be prompted to add Two-Step Verification for added protection. It's up to you whether or not you'd like to enable this.

Status

Status for your currently selected merchant and marketplace

⚠️ Protect your account by adding Two-Step Verification
Now you can enroll with a cell phone or landline. [Learn more](#)

[Sign in as a different user](#) [Remind me later](#) [Enable Two-Step Verification](#)

User Permissions

After login in you will see the screen below. Hover over "Settings" in the top right to see the menu. Click on "User Permissions" from the drop down menu.

The screenshot shows the Amazon Seller Central interface. At the top right, there is a 'Settings' link. A callout box highlights this link and the 'User Permissions' option in the dropdown menu. The main content area is titled 'User Permissions' and includes sections for 'Add a New Seller Central User', 'Invited Users', 'Pending Users', 'Current Users', 'Amazon MWS Developer Permissions', 'Your Account Information', and 'Current Authorizations'.

Developer ID	Developer Nickname	Authorization Date	Date Last Confirmed	Access Expiration Date	MWS Auth Token	Action Taken
0194-7039-8758	TrueShip (You)	Apr 22, 2013 5:00:00 PM PDT				View your credentials
4924-1532-8114	BigCommerce Edit	May 2, 2017 2:19:43 PM PDT	May 2, 2017	Developer access expires on May 2, 2018	View	Confirm access Revoke access
2396-9851-7446	ReadyCloud Edit	Mar 24, 2012 5:00:00 PM PDT	Sep 8, 2017	Developer access expires on Sep 8, 2018	View	Confirm access Revoke access

Hover over "Settings" and click "User Permissions"

User Permissions

This page contains all the information needed to setup Amazon in ReadyCloud.

User Permissions
Use the Permissions Manager to grant access rights to other users. Learn more.

Add a New Seller Central User
Enter email address of new user(s): [Send invitation](#)
(example: jonasmith@amazon.com, jansmith@amazon.com)

Invited Users

Pending Users
Currently there are no pending users.

Current Users

fb@trueship.com	True Ship	Edit my permissions
johar111@yahoo.com	Syed A. Nasir	edit

Amazon MWS Developer Permissions
Use the Amazon MWS Developer Permissions to view which developers have access to your account, and revoke their access if necessary. Learn more.

Your Account Information
Seller ID: AZIAEFS01K19G6
Developer Access Confirmation: You have enabled Developer Access Confirmation. [Disable](#)

Current Authorizations

Developer ID	Developer Nickname	Authorization Date	Date Last Confirmed	Access Expiration Date	MWS Auth Token	Action Taken
0194-7039-8758	TrueShip (You)	Apr 22, 2013 5:00:00 PM PDT				View your credentials
4924-1632-8114	BigCommerce BIS	May 2, 2017 2:19:43 PM PDT	May 2, 2017	Developer access expires on May 2, 2018	View	Confirm access Revoke access
2396-9851-7446	ReadyClou GRT	Mar 24, 2012 5:00:00 PM PDT	Sep 8, 2017	Developer access expires on Sep 8, 2018	View	Confirm access Revoke access

[Authorize a Developer](#)
Showing 1-3 of 3 item(s)
10 results per page

Authorization History
Currently there are no revoked authorizations.

Merchant ID (Seller ID) is found here

To find AWS Access Key ID and the Secret Key click on "View your credentials"

View Your Credentials

Clicking "View your credentials" will bring up Your Developer Account Information which has your AWS Access Key ID and Secret Key. To view your Secret Key, click "View".

Your Developer Account Information

Your Developer Keys

AWS Access Key ID:	AKIAJU2D5VEQYXLKGLEA
Secret Key:	View
Status:	Enabled

[OK](#)

Click "View" to see your Secret Key

View Your Credentials

Clicking “View your credentials” will bring up Your Developer Account Information which has your AWS Access Key ID and Secret Key. To view your Secret Key, click “View”.

Your Developer Account Information [X]

Your Developer Keys	
AWS Access Key ID:	AKIAJUZD5VEQYXLKGLEA
Secret Key:	4ZIRTTI9m967JXgF66d/VrNA7c8poCBHxSJK5OHw Hide
Status:	Enabled

OK

Click “View” to see your Secret Key

Marketplace ID

Your Marketplace ID can be found in the tables below. Just find your region and the corresponding ID.

Table 2. NA region

Amazon Marketplace	MarketplaceId
CA	A2EUQ1WTGCTBG2
MX	A1AM78C64UM0Y8
US	ATVPDKIKX0DER

Table 3. BR region

Amazon Marketplace	MarketplaceId
BR	A2Q3Y263D00KWC

Table 4. EU region

Amazon Marketplace	MarketplaceId
DE	A1PA6795UKMFR9
ES	A1RKKUPIHCS9HS
FR	A13V1IB3VIYZZH
IT	APJ6JRA9NG5V4
UK	A1F83G8C2ARO7P

Table 5. IN region

Amazon Marketplace	MarketplaceId
IN	A21TJRUUN4KGV

Table 6. FE region

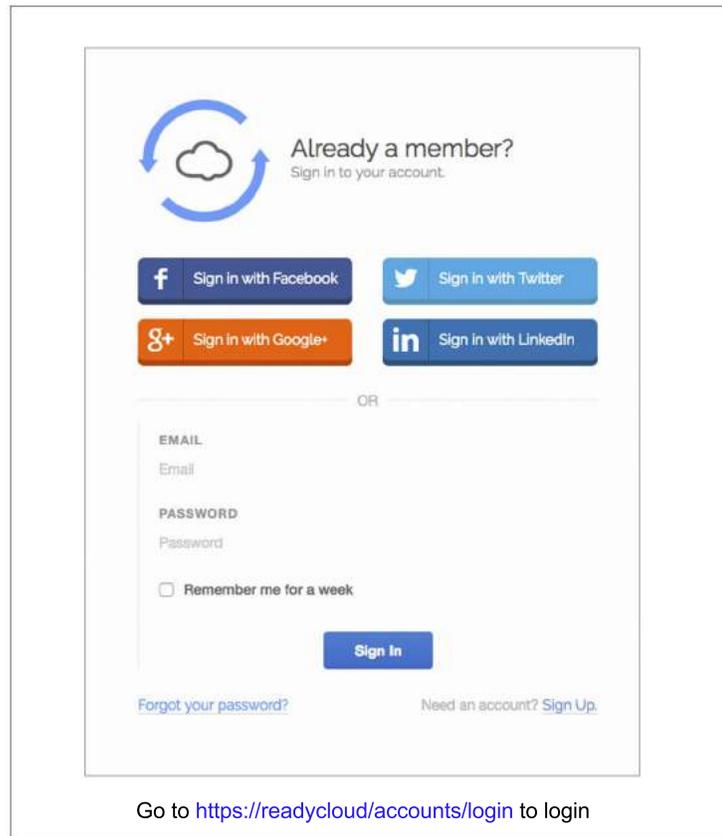
Amazon Marketplace	MarketplaceId
AU	A39IBJ37TRP1C6
JP	A1VC38T7YXB528

Table 7. CN region

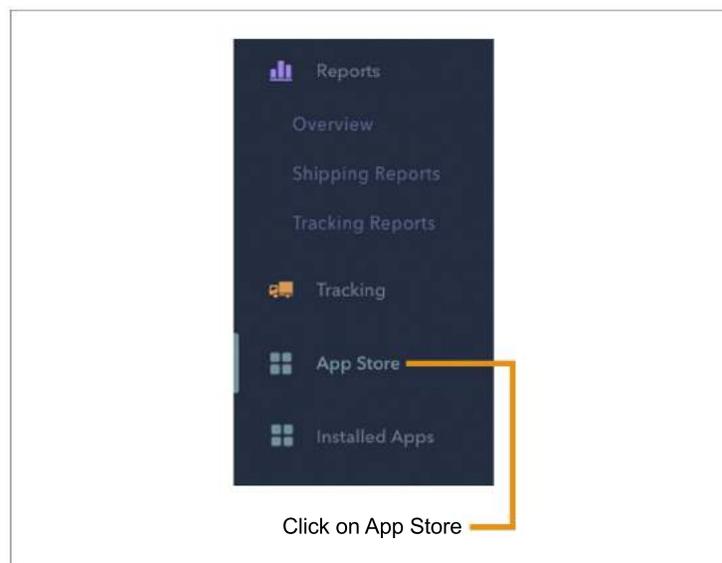
Amazon Marketplace	MarketplaceId
CN	AAHKV2X7AFYLW

Using Your Credentials to Authenticate With ReadyCloud

You should now have your Merchant (seller) ID, Marketplace ID, AWS Access Key and your Secret Key. That's everything we need to connect ReadyCloud to your store. Now let's log into ReadyCloud.

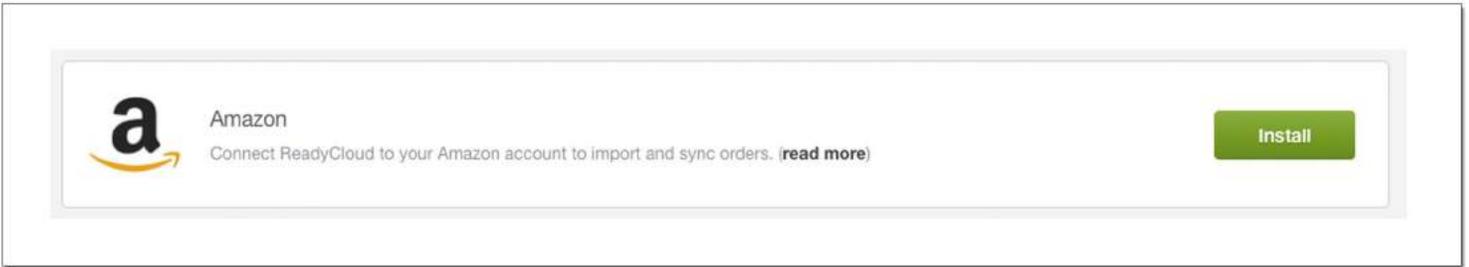


On the Dashboard on the left hand side click on the "App Store".

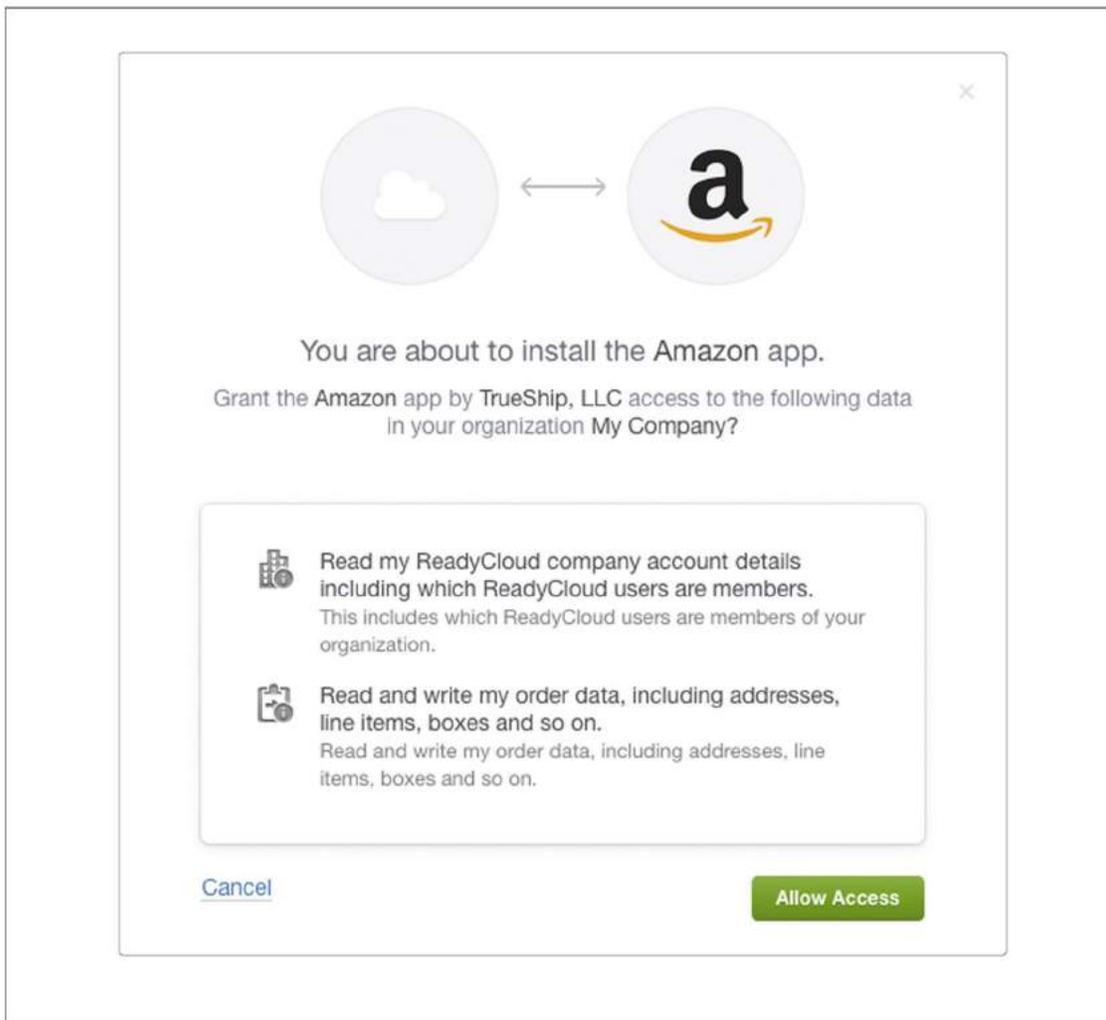


Install The Amazon App From The App Store

You should see Amazon listed as one of the apps. Click the green “Install” button.



ReadyCloud needs certain permissions to work. Click the green “Allow Access” button .



Install The Amazon App From The App Store

Now type in all the information you gathered from earlier, hit save, and start using ReadyCloud CRM.



Amazon

Quick setup steps:

1. Login to [Amazon MWS](#) using your Merchant Account credentials
2. Select: *I want to access my own Amazon seller account with MWS.*
3. Copy the values with same name in the fields below.

[How do I set it up ? \(Complete PDF guide with screenshots\)](#)

Name:

Seller ID:

Marketplace ID:

AWS Access Key ID:

Secret Key: