

Introduction

The Amazon Module for ReadyCloud delivers the latest in integration technology from Amazon.

This module is available for use only with Pro Merchant or paid Seller Central accounts and is PC/Mac compatible. The new ReadyCloud Amazon Module brings cross-channel e-commerce CRM to your Amazon store.

This module reads the order status from your Amazon account so that all of your orders are imported into ReadyCloud. It then creates detailed customer profiles and contacts that include the customer's full name, and real-time order, shipping and return details.

The shipping status is always updated to keep your Merchant account performance rating at the highest level. ReadyCloud allows you to add detailed notes to each customer profile to improve customer service. It also enables you to incorporate cross-channel order/sales, shipping and returns data so you can compare the performance of all your sales channels.

Required Information

- Marketplace ID
- Merchant ID (Seller ID)
- AWS Secret Key ID
- Secret Key

Getting started is free and it only takes a few minutes!

Getting Started

To begin, open your internet browser and go to https://developer.amazonservices.com. On the right side of the screen click on the text that says "Sign up of manage Amazon MWS".

Amazon Marketplace	e Web Service (Amazon MWS)	
Navigation	What is Amazon MWS?	
About Amazon MWS	Amazon Marketplace Web Service (Amazon MWS) is an	
Frequently Asked Questions	integrated web service API that helps Amazon sellers to programmatically exchange data on listings, orders,	
Documentation	payments, reports, and more. Data integration with Amazon enables high levels of selling automation, which	
Community Forum	can help sellers grow their business. By using Amazon MWS, sellers can increase selling efficiency, reduce labor	Sign up or manage Amaz
Amazon MWS Scretchard	requirements, and improve response time to customers.	MWS
Amazan MWS APE Health Deshboard	There are no fees associated with Amazon MWS, but to use the Amazon MWS API you must have an Amazon MWS- alighte cells associate and use must existence to a	
Policies and Apropments	MWS.	
Cantact Amazon MWS (Seller Login Required)	What Amazon MWS Provides	
Subscribe to MWS Notifications (Seller Login Required)	With Amazon MWS, you can build applications for your own Amazon seller account. You can also build applications for other cellers to be them manage their online business	
APIs & Documentation	Using Amazon MWS you can create applications that look up products for sale, download orders for fulfiliment,	
Feeda	confirm shipment, and schedule and receive reports. These API operations are accessible by using a web service	
Baporta	interface.	
Einannas	Amazon MWS provides the following features:	
Fulfilment Intound Stripment	 Inventory management – You can perform batch uploads of inventory, add products, check inventory 	
Eufligment Inventory	levels, examine pricing information, and other inventory management tasks.	
Estilinent Outbound Shiamant	 Order management – You can download order information, obtain payment data, acknowledge orders 	
Merchant Pulliment	and schedule reports.	
Off-Amezon Paymenta	 Reports management – rou can request a variety of reports as well as query the status of these reports, and then download them. 	
Orden	For Eulfillment by Amazon (EBA) relieve Amazon MN/C also	



Two-Step Verification

You may be prompted to add Two-Step Verification for added to protection. It's up to you whether or not you'd like to enable this.

status tatus for your currently seler	cted merchant and ma	rketplace		
Protect your an Now you can enrol	ccount by adding I with a cell phone or I	Two-Step Verification andline. Learn more		
Sign in as a different user	Remind me later	Enable Two-Step Verification		

User Permissions

After loggin in you will see the screen below. Hover over "Settings" in the top right to see the menu. Click on "User Permissions" from the drop down menu.

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e the Permissione Manager to grant acce	iss rights to other users. Learn more.					Account info
						Notification Preferences
dd a New Seller Central Use						Login Settings
		Enter email address of new user(s):	Send invita	tion		Return Settings
		(example:)	onsmith@amazon.com, jansmith@amazon.com)			Gift Options
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User Permissions

This page contains all the information needed to setup Amazon in ReadyCloud.

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View Your Credentials

Clicking "View your credentials" will bring up Your Developer Account Information which has your AWS Access Key ID and Secret Key. To view your Secret Key, click "View".

Your Developer Keys	
AWS Access Key ID:	AKIAJUZD5VEQYXLKGLEA
Secret Key:	View
Status:	Enabled
Status:	Enabled



View Your Credentials

Clicking "View your credentials" will bring up Your Developer Account Information which has your AWS Access Key ID and Secret Key. To view your Secret Key, click "View".

Yo	ur Developer Keys		1
	AWS Access Key ID:	AKIAJUZD5VEQYXLKGLEA	
	Secret Key:	4ZIRTTI9m967JXgF66d/VrNA7c8poCBHxSJK5OHw Hide	
	Status:	Enabled	
		OK	





Marketplace ID

Your Marketplace ID can be found in the tables below. Just find your region and the corresponding ID.

Table 2. NA region

Amazon Marketplace	MarketplaceId
CA	A2EUQ1WTGCTBG2
MX	A1AM78C64UM0Y8
US	ATVPDKIKX0DER

Table 3. BR region

Amazon Marketplace	MarketplaceId
BR	A2Q3Y263D00KWC

Table 4. EU region

Amazon Marketplace	MarketplaceId
DE	A1PA6795UKMFR9
ES	A1RKKUPIHCS9HS
FR	A13V1IB3VIYZZH
IT	APJ6JRA9NG5V4
UK	A1F83G8C2ARO7P

Table 5. IN region

Amazon Marketplace	MarketplaceId
IN	A21TJRUUN4KGV

Table 6. FE region

Amazon Marketplace	MarketplaceId
AU	A39IBJ37TRP1C6
JP	A1VC38T7YXB528

Table 7. CN region

Amazon Marketplace	MarketplaceId
CN	AAHKV2X7AFYLW





Using Your Credentials to Authenticate With ReadyCloud

You should now have your Merchant (seller) ID, Marketplace ID, AWS Access Key and your Secret Key. That's everything we need to connect ReadyCloud to your store. Now let's log into ReadyCloud.

Alread Sign in to	dy a member? your account.
f Sign in with Facebook	Sign in with Twitter
8+ Sign in with Google+	IN Sign in with LinkedIn
Email	
144 (1988)	
PASSWORD	
Password	
Remember me for a week	
	Sign In
Forgot your password?	Need an account? Sign Up.

On the Dashboard on the left hand side click on the "App Store".



ReadyCloud Amazon Plugin



Install The Amazon App From The App Store

You should see Amazon listed as one of the apps. Click the green "Install" button.

a	Amazon	Install
-	7 Connect ReadyCloud to your Amazon account to import and sync orders. (read more)	(Marked Sector)

ReadyCloud needs certain permissions to work. Click the green "Allow Access" button .

,	You are about to install the Amazon app.	
Grant the	Amazon app by TrueShip, LLC access to the following data in your organization My Company?	
Đ	Read my ReadyCloud company account details including which ReadyCloud users are members. This includes which ReadyCloud users are members of your organization.	
Ľ0	Read and write my order data, including addresses, line items, boxes and so on. Read and write my order data, including addresses, line items, boxes and so on.	
Cancel	Allow Access	



Install The Amazon App From The App Store

Now type in all the information you gathered from earlier, hit save, and start using ReadyCloud CRM.

	a	
	Amazon	
	Quick setup steps:	
 Login to Amazon M Select: I want to ac Copy the values w 	WS using your Merchant Account credentials ccess my own Amazon seller account with MWS. ith same name in the fields below.	
How do I set	it up ? (Complete PDF guide with screenshots)	
Name:	Optional label like "My First Store".	
Seller ID:	Seller ID	
Marketplace ID:	Marketplace ID	
AWS Access Key ID:	AWS Access Key ID	
Secret Key:	Secret Key	

ReadyCloud Amazon Plugin